PS

Serving the MPS community

06

2017

PRODUCT NEWS

FORZA

The first of a new generation of total business management software solutions for the Managed Services and Print Reseller industry

FORZA, a new integrated platform built on SAP Business One, the world's most installed ERP system.

Purpose Software has expanded its portfolio of current products with the introduction of FORZA, which encompasses all CRM, service management and accounting requirements in a single integrated platform. It provides instant access to real-time data when and where it is needed the most to increase performance, efficiency and profitability.

We believe that FORZA is a game changer. Instead of just releasing cloud-based versions of our existing software, FORZA provides a single centralised source of data that enables resellers to unify, manage and control their entire business operations.

Available as a managed cloud or SaaS offering, FORZA minimises the IT and data management issues required when using disparate, broken and archaic systems whilst freeing up resources to be deployed more productively.

Purpose Software now offers the widest portfolio of current solutions for the Managed Services and Print Reseller industry.
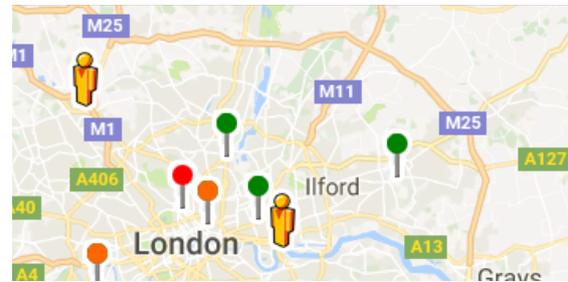
PS PURPOSE SOFTWARE

A NEW **MAPPING TOOL**

2map is a new mapping application to further optimise the scheduling and despatch of field service engineers. It integrates with 2serv to automatically pinpoint open calls, the location of engineers and customer sites. This enables users to quickly and easily allocate jobs to the nearest engineer to ensure that agreed SLAs are achieved.

2MAP

A real-time view of the location of engineers in relation to their assigned jobs allows more accurate scheduling to reduce unnecessary mileage and fuel costs. Customers can be provided with more reliable estimates of when engineers will arrive based on travel and service times.

NEW **2SERV** CUSTOMERS

GEERINGS

Geerings, one of the South East's leading providers of MPS and print management services, has installed 2serv and 2roam. It provides faster access to real-time information to enable data-driven decision-making and streamlines the billing and stock management processes.

"Purpose Software really understands the needs of resellers and provides the highest level of service and support," said Jon Killengray, Service Director at Geerings. "2serv has been installed on a subscription basis allowing us to pay for the system as we use it without major up-front capital expenditure. It delivers lightning speed performance no matter what we throw at it, unlike our previous system which often struggled during the generation of complex reports."

COMMERCIAL GROUP

Commercial Group, the Cheltenham-based national provider of IT, document and print management solutions, has switched to 2serv and 2roam. The system enables the organisation to broaden its MPS offering by providing greater control of the toner delivery process and is helping to drive further growth and operational efficiency across the business.

According to Steve Harrison, MPS Operations Manager at the Commercial Group: "2serv enables us to automate and centralise business and workflow processes and provides instant access to real-time data. This empowers our business teams to enhance service delivery and profitability."

STAFF NEWS

Gareth Chapple
Software Implementation Consultant

With extensive experience of implementing change management and systems upgrades for the NHS, Gareth joins the team at our recently expanded offices in Nottingham. He will be managing software deployments for new and existing customers along with providing full training and support.

Vincent Gilbert
Account Manager

After joining Purpose Software in 2016 as Helpdesk Consultant, Vince has been appointed as Account Manager and will be working closely with all customers to ensure they are deriving maximum benefit from their installed systems.

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